



MONTHLY MAINTENANCE CONTRACT

This is a description of the services to be rendered during our monthly maintenance visits. Our friendly staff will do the following as needed during each visit:

1. Clean the skimmer basket and/or net of debris and take them with us. They will not be left on the property.
2. If you have a bio filter, we will clean the filters and bio media or lava rocks every other visit.
3. Add water to the pond to get it to the proper fill level.
4. If you have informed us that you have a leak, we will inspect it for leaks and provide you with an estimate to repair it if needed.
5. If you have string algae in your stream or waterfall, we will turn off the pump and treat the area. This does not apply to algae in the pond.
6. We will inspect your aeration equipment for proper operation and make adjustments to the lines, motors and stones as necessary to keep them running as needed.
7. We will inspect your water feature lighting and provide you with an estimate to repair as needed. This does not include landscape lighting.
8. We will add the appropriate dosage of beneficial bacteria during each visit.
9. (optional) At the end of September we will install a net over your pond with only the cost of the net itself and we will remove it at the end of October or November.
10. On our visit at the end of October or November (up to you) we will remove your pump and place it in a bucket of water and put it inside your garage. We will leave the pump in your feature if you choose to keep it running throughout the winter months.
11. We will skim and remove any floating debris and answer any questions you have about your water feature.
12. We will check and adjust your auto fill for proper operation.



We are happy to help you maintain your pond twice a month but water features need a little attention each week, so on the weeks that we are NOT there you should be doing the following:

1. Adding water to your pond if you don't have an autofill.
2. Adding beneficial bacteria and algaecide unless you have an auto-doser.
3. During the fall season if your pond gets lots of leaves you may need to empty your skimmer net or basket one or twice a week if you choose not to net it.

Things we will NOT do during our visits unless a new price has been made and an agreement is in place:

1. Drain and clean your pond
2. Get inside your pond
3. Move large rocks around for you
4. Plumbing repairs

We are not in any way responsible for the water quality of your pond because you are on our monthly maintenance program. We are happy to assist you with products and information during a poor water quality periods that everyone goes through, but we will not make special visits because you have an algae outbreak nor are we responsible for these problems. Almost everyone gets some string algae during the summer at some point. There are many things we can do to help mitigate it and we are happy to assist you with them. If it does get really bad there is a point of no return and only a clean out with pressure washing will remove it.



*Our pricing structure is as follows:

For our every other month program we will visit you 4-6 times a year.

For our monthly program we will visit you 8-9 times a year depending on when/if you want to shut down your pond.

For our biweekly program we will visit you 16-18 times a year.

*Our season begins with your first visit at the end of March and your last visit at the end of October or November. The last visit will be up to you depending on when you want your pond shut down. If you keep your pond running year around and would like a visit each month during the winter, this is included at no additional cost upon request. The request must be made by phone or text each month from November through February as needed.

The yearly cost for our every other month program is \$895.50.

The yearly cost for our monthly program is \$1791.

The yearly cost for our biweekly program is \$3222.

*In order for us to have some income year-around, we only offer the billing for this to be paid in 12 equal installments as follows:

Every other month program is \$74.63 per month.

Monthly program is \$149.25 per month.

Biweekly program is \$268.50 per month.

During our visits we would prefer if you pay with check, CC, cash or Venmo. If you will not be home we expect payment by phone or leaving a check.

During the winter months you will be emailed an invoice with a 7 day due date that can be paid via Venmo, phone with credit card, or check.

The dates and times of these visits will be up to our discretion



depending upon our current schedule but we will strive to give consistency to them every month. You will be notified by text message when we are on our way to your home. You will also be sent by text message an invoice that will tell you if there is anything special that we found that may need your attention or what we may have done during that visit. If you paid the invoice during your visit, the invoice will say paid on it. If not, the invoice will have an amount due on it and its due date.

By signing here, you agree to a one year contract to be paid in 12 monthly installments starting at the end of the current month.

Your name printed:

You signature here:

Date:

We look forward to providing you with excellent service and we thank you for your business.

President/CEO

DeJuan Hayes

Rock Stars Aquatic Landscaping LLC

1245 S Xenia St Denver Co 80247

720-422-4200